NATIONAL MOBILITY EQUIPMENT DEALERS ASSOCIATION

BYLAWS

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# Table of Contents

**ARTICLE I** NAME AND PURPOSE .................................................................................................................. 2

**ARTICLE II** MEMBERSHIP ........................................................................................................................ 3

**Eligibility Criteria** ....................................................................................................................................... 4
- Dealer Member
- Associate Member
- Manufacturer Member

**ARTICLE III** RIGHTS OF MEMBERS ............................................................................................................. 4
- Voting
- Member in Good Standing
- Membership Termination
- Membership Resignation

**ARTICLE IV** QUALIFICATIONS ....................................................................................................................... 5

**ARTICLE V** BOARD OF DIRECTORS .............................................................................................................. 5
- Board Role and Size
- Attendance
- Quorum
- Compensation
- Election
- Term

**ARTICLE VI** BOARD MEMBER POSITIONS .................................................................................................. 6
- President
- Vice President
- Secretary
- Treasurer
- Immediate Past President
- At-Large Representatives
- Canadian Representative
- Manufacturer Representatives
- Associate Representative
- CEO

**ARTICLE VII** COMMITTEES .......................................................................................................................... 8
- Standing Committees
- Executive Board
- Finance Committee
- Education and Training Committee
- Quality Assurance Program Committee
- Mediation Committee
- Industry and Public Relations Committee
- Nominations Committee
- Bylaws Committee
- Conference Committee
- Guidelines Committee
- Manufacturer Quality Assurance Program Committee
- Government Relations Committee
- The Compliance Review Program Committee
- The Hall of Fame Committee
- AD HOC COMMITTEES

**ARTICLE VIII** MEETINGS – QUORUM .............................................................................................................. 9
- Annual Conference
- Special Meetings

**ARTICLE IX** AMENDMENTS OF THE BYLAWS ............................................................................................... 10

**ARTICLE X** PRINCIPAL OFFICE ..................................................................................................................... 10

**ARTICLE XI** FISCAL YEAR ............................................................................................................................. 10

**ARTICLE XII** INDEMNITY ............................................................................................................................... 10

**ARTICLE XIII** PARLIAMENTARY AUTHORITY .............................................................................................. 11

**ARTICLE XIV** DISSOLUTION .......................................................................................................................... 11
ARTICLE I – NAME, PURPOSE AND DEFINITIONS

Section 1 Name: The name of the Association is the National Mobility Equipment Dealers Association, Inc. (Hereinafter called NMEDA or the Association or the Corporation).

Section 2 Purpose: The National Mobility Equipment Dealers Association is formed to promote and support members engaged in the modification of quality transportation for individuals with disabilities and special needs. Dealers engaged in such activities are recognized as professionals who provide products contributing to the rehabilitation of individuals. NMEDA will establish and maintain guidelines to ensure that the products are installed properly.

This not for profit corporation is organized in order to engage in any lawful purpose or purposes not for profit; more specifically, to serve as a general business league for mobility and modified equipment dealers and for the purpose of promoting the advancement of the business entities within our industry. The term “mobility equipment industry” includes professionals who supply, install and manufacture mobility products, and professionals, who evaluate, rehabilitate, instruct and train individuals with disabilities.

Notwithstanding any of the foregoing statements of purposes and powers, this corporation shall not, except to an insubstantial degree, engage in any activities or exercise any powers that are not in furtherance of the primary purpose of this corporation as set forth above. Nothing contained in the foregoing statement of purposes shall be construed to authorize this corporation to carry on any activity for the profit of its members, or to distribute any gains, profits or dividends to members as such, except for distribution of assets upon dissolution.

Section 3 Definitions: As used herein, the following terms shall have the following meanings:

Private use – intended for use by an individual or individuals for personal, non-commercial transportation purposes only. “Personal use” has the same meaning.

Auto mobility adaptive equipment – any part, component or feature that may be installed in or attached to a vehicle for the purpose of assisting a person with disabilities with driving, being transported, entering or exiting a vehicle, or transporting a personal mobility device.

Retail location – a physical location where products and/or services are sold to the public.

Structural modification – alterations to a vehicle body or frame for the purpose of making it wheelchair-accessible.

Non-structural modification – adaptations to a vehicle that do not alter the vehicle body or frame; typically by adding accessible equipment or components.

Auto mobility-related activity – any activity addressed in the NMEDA Guidelines pertaining to the sale, modification, service or repair of a vehicle, or the manufacturing, sale, service, repair or installation of auto mobility adaptive equipment. This term does not include the administrative activities of a Dealer member’s corporate headquarters, or the activity of lead generation from any location.

Manufacturer – an entity that manufactures a vehicle conversion or auto mobility adaptive equipment. This term does not include an original equipment manufacturer of vehicle chassis.

Non-Manufacturer – an entity, other than a manufacturer as defined herein, that provides or may provide a product or service to the auto mobility industry.

Structural manufacturer – a manufacturer, as defined herein, that structurally modifies a vehicle for the purpose of making it wheelchair-accessible.

Non-structural equipment manufacturer – a manufacturer, other than a structural manufacturer, that manufactures auto mobility adaptive equipment.
QAP/MQAP rules – the Quality Assurance Program and Manufacturers Quality Assurance Program rules promulgated by NMEDA.

Guidelines – the Guidelines document promulgated by NMEDA.

Corporate Family – A group of businesses (e.g., corporations, sole proprietorships, partnerships) consisting of a parent corporation and/or related entities where there exists any ownership interest or voting control in which one entity owns/possesses directly or indirectly a minimum of 50.1 percent interest (financial or control) of any other entity.

ARTICLE II – MEMBERSHIP

Section 1
1. NMEDA membership is assigned to one, specific legal entity.
2. NMEDA members are granted a non-exclusive, royalty-free, license to use appropriate NMEDA intellectual property (e.g., trade/service marks including those associated with the “QAP” program). The foregoing license is dependent upon the member being in good standing. Any violation of these Bylaws, or other NMEDA policies or member obligations may result in the revocation of the license at NMEDA’s sole discretion.
3. A legal entity may hold only one membership with NMEDA.
   a. The entity’s primary business or auto mobility activity shall determine the entity’s member type.
4. NMEDA membership is unique and can be applied for selectively or universally by the entities within a Corporate Family. Specifically, it is not required that every entity within a Corporate Family be a NMEDA member.
   a. Notwithstanding the foregoing, If a Corporate Family makes the business decision for one entity, e.g., “X”, to be a member and for another entity, e.g., “Y”, NOT to be so, the benefits of NMEDA membership runs uniquely, solely, and exclusively to the member entity (in this case “X”). The Corporate Family has a strict, absolute, affirmative obligation NOT to blur lines and create any implication that Y is a member or attribute any of the NMEDA member benefits to the non-member entity (in this case “Y”).
5. Membership dues are required for each physical location of a dealer member entity at which any type of auto mobility-related activity occurs.
6. Dues for all member types shall be established by the Board of Directors.
7. There shall be four categories of membership in NMEDA:
   a. Dealer – an entity holding an auto dealer license, primarily engaged in the retail sale or non-structural modification of wheelchair accessible vehicles for private use.
   b. Industry – an entity, other than a dealer, engaged in any for-profit activity applicable to the auto mobility industry.
      a. Each Industry member shall identify as a Manufacturer or Non-Manufacturer, as defined herein.
   c. Allied Health Professional – an individual employed in any of the following occupations:
      a. Driver rehabilitation
      b. Assistive technology
      c. Occupational therapy
      d. Physical therapy
      e. Case management
      f. Rehabilitation engineering
      g. Nursing
      h. Other health professional
   d. Government/Education/Non-Profit – an individual not eligible for Allied Health Professional membership who is employed in the government, education or non-profit sector.
   e. An entity or individual who does not qualify for any of the member types listed above is not eligible for NMEDA membership.
Section 2 Membership Requirements

i. All NMEDA member entities and individuals, regardless of member type, are required to abide by all QAP/MQAP Rules and Guidelines for any relevant activity in which the member engages.
   1. The opportunity for QAP/MQAP accreditation shall be available to members and non-members alike.
   2. All Dealer member locations shall be QAP accredited.
   3. All Industry members identifying as a Manufacturer shall be MQAP accredited.

ii. All NMEDA Dealer and Industry member locations are subject to:
   1. The applicable audit requirements of the QAP/MQAP Rules. The cost of the audit is in addition to the member’s dues.

iii. All NMEDA member entities and individuals, regardless of member type, are subject to the provisions of the NMEDA mediation process and shall abide by the decisions thereof.

f. iv. Non-auto mobility retail locations
   1. Any Dealer member with one or more retail locations that do not engage in any type of auto mobility-related activity is subject to the following:
      a. Each such location must be registered with the association
      b. Each such location is subject to the applicable audit requirements of QAP/MQAP
      c. Each such location shall not be considered a member location
      d. The member’s auto mobility operations must:
         i. Operate under a separate dba dedicated exclusively to auto mobility;
         ii. Maintain a separate website dedicated exclusively to auto mobility; and
         iii. Ensure all web presences, advertising, marketing, signage and communications maintain strict separation from non-auto mobility operations.

ARTICLE III – RIGHTS OF MEMBERS

Section 1 Voting: Each Dealer member location shall be eligible to cast one vote in the Association’s business. No other member type shall have a vote in Association business with the following exception: Allied Health Professional members are eligible to vote for their Board representative. Unless specifically designated herein, voting may be conducted in person, by mail, or by means of verifiable remote communication (including online voting).

A majority vote in the affirmative is required at all meetings for approval of an action except as provided for in Article X – Amendments of the Bylaws.

Proxy ballots are not permissible at any meeting of the Association or Board of Directors.

Section 2 Member in Good Standing is defined as any member who meets the qualifications for membership and is current in membership dues. Members in good standing who have met all the membership requirements are allowed to use the NMEDA and/or QAP logo.

Dues as determined by the Board of Directors will be payable on or before the 15th of the month in which membership was activated. Dues will be delinquent sixty days thereafter.

Section 3 Membership Termination: Any member of NMEDA will terminate membership by the following actions:
a. Failure to pay dues. Membership dues are for a twelve-month period and must be paid on a timely basis. Dues not paid after sixty days from member renewal date will constitute automatic termination. Termination may be revoked when full payment of dues and a reinstatement fee is paid in full.

b. Non-compliance with NMEDA Guidelines, and/or QAP/MQAP Rules and/or Bylaws and/or Code of Ethics (Investigated and verified by the Mediation Committee with a recommendation made to the Board of Directors for resolution or termination of membership). There will be a waiting period of one year to reapply for membership in NMEDA if membership is terminated. All rights, privileges, and benefits will be suspended, including the use of the NMEDA logo.

Any membership terminated by the Board of Directors, for having three unsatisfied complaints, will have to wait one year to reapply for membership to NMEDA. The Board of Directors will have to revoke to accept the member back into NMEDA. If the same membership that was terminated for unsatisfied complaints reinstates as a member with NMEDA and again receives three unsatisfied complaints, their membership will be terminated, and they will not be allowed to join NMEDA again. The terminated membership will remain with the company President or Owner of the d/b/a, regardless of company name.

Section 4 Membership Resignation: Any member may resign by notifying NMEDA. Upon leaving, former NMEDA members may not claim NMEDA status or affiliation. All fees are non-refundable. The use of the NMEDA logo must be discontinued immediately upon membership termination for any reason.

ARTICLE IV – QUALIFICATIONS: BOARD OF DIRECTORS and EXECUTIVE BOARD

Section 1 Only Dealer members are eligible to hold board positions, with the following exceptions: Allied Health Professional, Canadian Representative and Industry positions. All members of the Board of Directors shall be members in good standing of the Association. All directors shall be at least twenty-one years of age. No more than two representatives from any company or corporate family may serve on the Board of Directors at one time. No more than one representative from any company or corporate family may serve on the Executive Board at one time.

Section 2 Eligibility: A director must have served on at least one NMEDA Committee or Task Force in the preceding three years or previously served on the Board of Directors and completed that term in good standing. An Executive Board member must have previously served on the Board of Directors and completed that term in good standing. The president is required to have been elected and served on the Board of Directors within the last three years and completed that term in good standing.

ARTICLE V – BOARD OF DIRECTORS

Section 1 Board role and size: There shall be a Board of Directors consisting of a minimum of ten members. The Board of Directors shall constitute the governing body of the Association. It shall be vested with full power and authority to put into effect the laws, resolutions and decisions of the Association. The Board has the authority to approve/ratify appointments made by the President for offices, which may be vacant, for the remainder of the term of the office, and to exercise general supervision over the receipts and expenditures of the Association. The Board of Directors has the final approval of all committee recommendations and actions. No substantive changes may be made to the QAP/MQAP Rules or Guidelines without Board approval.

Section 2 Attendance: The Board of Directors shall hold a minimum of two face-to-face meetings and a minimum of nine teleconference meetings per year. Board members are required to be physically present for face-to-face meetings. Failure of any member of the Board of Directors to attend three meetings, without the prior approval of the President, will result in their position being deemed vacant. The President shall appoint a temporary replacement to fill the vacant position for the remainder of the term and the Board of Directors shall ratify the appointee.
Section 3  **Quorum:** Three-fourths of the sitting Board of Directors must be in attendance at the meeting to constitute a quorum for conducting NMEDA business.

Section 4  **Compensation:** No member of the Board of Directors shall receive any compensation for their services. Members of the Board of Directors may be reimbursed for any expenses incurred.

Section 5  **Election:** A majority vote of Dealer members in good standing will elect Board Members with the exception of the Canadian Representative and Allied Health Professional positions as provided herein. Voting for Board Members will be via US Mail and/or electronic means (other than telephone).

The following positions are elected to assume office during an even numbered year: President, Canadian President, Treasurer, two At-Large Representatives, and one Manufacturer Representative.

The Vice President, Secretary, two At-Large Representatives, one Manufacturer and one Allied Health Professional Representative are elected to assume office in odd numbered years.

Section 6  **Term:** Directors shall serve a term of two years. No member of the Board shall be elected to more than two consecutive terms in the same position.

Section 7  **Removal:** Reasons for removal from the Board of Directors may include but are not limited to the following:

a. Failure to perform board member duties.
b. Change in organization structure of business that would preclude discharge of proper representation of the electing body.
c. Attendance, illness or death.
d. Conflict of interest.
e. Unethical conduct — conduct injurious to the Association or its purpose.

**ARTICLE VI – BOARD MEMBER POSITIONS**

Section 1  The Association shall have the following board member positions:

Section 2  **President:** The President is the principal volunteer executive officer of the Association and in general, supervises the business and affairs of the Association under the direction of the Board of Directors in conjunction with the CEO. The President may call special meetings of the Board of Directors as needed. The President has the responsibility for providing effective leadership and for coordinating policy-making functions and the activities of the Association. The President is responsible for seeing that all Association objectives are carried out from initial planning to completion.

The President is a member of the Board of Directors and Executive Board and assumes the term of office after serving as a board member. Once elected the President shall hold office for one two-year term and can be elected to one successive term. Once a successor is duly elected or appointed to the position, the previous President will assume the Board of Directors position of Past President.

In the absence of the President or in the event of an inability to act, the Vice President shall perform the duties of the President. In the absence of the Vice President, the Treasurer then the Secretary shall perform the duties of the President. When so acting, any officer shall have all the powers of and be subject to all the restrictions upon the President.

Section 3  **Vice President:** The Vice President shall serve as a member of the Executive Board and the Board of Directors. The Vice President shall perform other duties as may be assigned by the President or by the Board of Directors.
Once elected the Vice President shall hold office for one two-year term and can be elected to one successive term.

Section 4 Secretary: The Secretary is a member of the Board of Directors and Executive Board. The Secretary shall be responsible for all administrative logistics of the Association, record minutes of membership meetings, and ensure that accurate records are maintained at the appropriate location(s) and such other duties as are prescribed by the Board of Directors or the President. The secretary may delegate to the CEO any or all of his/her duties and powers provided such delegation is made in writing and approved by the Board of Directors, and provided further that such delegation may be revoked at any time by the Secretary or a majority vote of the Board of Directors. Once elected the Secretary shall hold office for one two-year term and can be elected to one successive term.

Section 5 Treasurer: The Treasurer is a member of the Board of Directors and Executive Board. The Treasurer is responsible for overseeing all funds and securities of the Association in conjunction with the CEO. He/she makes periodic reports to the Board of Directors and is responsible for any audit of the Association.

Once elected the Treasurer shall hold office for one two-year term and can be elected to one successive term.

Section 6 Immediate Past President: The Immediate Past President of NMEDA will continue to serve as a voting member of the Board of Directors and will serve as an advisor to the current President and the Executive Board. He/she will also be asked to participate in Executive Board meetings and other Executive Board activities as determined by the Executive Board and/or the Board of Directors. The Immediate Past President will also serve as chair of the Nominations Committee.

Section 7 At-Large Representatives: Four dealer board positions will be considered “At-Large Representatives” with full voting privileges and will assist with all Association functions and meetings and represent all members. No more than two “At-Large Representatives” from the same state may serve on the Board of Directors at the same time. Election of two At-large Representatives will occur in opposite years.

Section 8 Canadian Representative: The Canadian Representative shall be the elected NMEDA Canada President or their appointed representative for the full two-year term.

Section 9 Industry Representatives: There are two Industry Representatives on the Board of Directors; a Structural Manufacturer (elected even years), and a Non-structural Equipment Manufacturer (elected odd years). The Representatives will be responsible for conducting a Manufacturer meeting at the annual NMEDA Conference. Once elected each Representative shall hold office for one two-year term and can be elected to one successive term.

Section 10 Allied Health Professional Representative: The Allied Health Professional Representative is a member of the board of Directors and is elected by the Allied Health Professional members. Once elected this Representative shall hold office for one two-year term and can be elected to one successive term.

ARTICLE VII – Chief Executive Officer

Section 11 The Board of Directors shall employ a salaried association executive officer who shall have the title of Chief Executive Officer (CEO).

The CEO shall be the Chief Executive of the Association responsible for all management functions. The CEO shall manage and direct all activities of the Association as prescribed by the Board of Directors, shall be responsible to the Board, and shall serve as ex-officio member of all standing and special committees. The salary of the CEO will be determined by and evaluated annually by the Executive Board. The CEO has no vote in NMEDA Business.
ARTICLE VIII – COMMITTEES

The committees of the Association shall be Standing Committees and Ad Hoc Committees.

Section 1  **Standing Committees**: The Standing Committees of the Association shall be Executive Board, Education and Training, Finance, Quality Assurance Program, Mediation, Industry and Public Relations, Nominations, Bylaws, Conference, Guidelines, Government Relations, Compliance Review Program, Hall of Fame and Manufacturer Quality Assurance Program. These committees shall have a minimum of three members including the Chairperson.

Standing committees are to perform continuing functions and remain in existence for the life of the assembly within the association that establishes them. The Board of Directors may choose to grant limited provisions as parameters for the committee to carry out its recommendations and the Board of Directors has final approval over all committees.

Standing committees may not enter into any outside agreement nor obligate the Association financially or otherwise without prior written approval from the Board of Directors.

The President will appoint a Chair and a Board Representative to the Standing Committees, upon approval of the Board of Directors, (with the exception of the Nominating Committee) within thirty days of the Annual Conference.

Section 2  The **Executive Board** shall be the President, Vice President, Secretary, Treasurer, and Immediate Past President. The CEO is an ex-officio member of the Executive Board, but does not have a vote.

The Executive Board shall exercise, in the intervals between meetings of the Board of Directors, all the powers of the Board that may lawfully be delegated to it in the management of the affairs of the Association or such lesser powers as may be specified by vote of the directors. It shall meet at the call of the Chairperson or at the request of the majority of the Executive Board. A majority of the members of the Executive Board shall constitute a quorum. All actions by the Executive Board shall be subject to review by the Board of Directors, and the Executive Board shall report all its actions to the Board not later than the next Board meeting.

The Executive Board shall have other duties and powers as the Board of Directors may delegate to it.

Section 3  The **Finance Committee**, under the direction of the Treasurer, shall work with staff to prepare an annual budget for each fiscal year and present it to the Board of Directors. The budget, upon adoption, shall be the control of expenditures of the Association’s funds. The Finance Committee shall review the financials quarterly and make a formal recommendation to the Board of Directors each quarter regarding acceptance of those financials.

Section 4  The **Education and Training Committee** shall work with staff to provide education and training for our dealers and other industry stakeholders to enhance professionalism, innovation, and business proficiency.

Section 5  The **Quality Assurance Program Committee** will refine and enhance the Quality Assurance Program (QAP) such that it is recognized as the industry standard for quality.

Section 6  The **Mediation Committee** is to provide a professional forum for fair and equitable resolution of all disputes and complaints brought forth by industry stakeholders.

Section 7  The **Industry and Public Relations Committee** will work with staff to continually increase the awareness and recognition of the mobility industry and the value its dealers bring to all stakeholders.

Section 8  The **Nominations Committee** shall be chaired by the immediate Past President and is responsible for recruiting qualified candidates to run for the Board of Director positions that are open for election during the current calendar year. The committee shall be comprised of the Past Presidents of
Section 9

The **Bylaws Committee** shall consist of the chairperson and at least four additional members, one of whom shall have been on a previous Bylaws Committee. The committee shall work with staff to review the Bylaws annually and present proposed amendments in accordance with ARTICLE IX. The final version of the proposed changes will then be submitted to the Board for final approval and then sent to the general membership as per Article X.

Section 10

The **Conference Committee**, in conjunction with staff, is responsible for developing education programs or seminars sponsored by the Association and for advising the Association as to which new programs or seminars would be most beneficial to the members. Other tasks may be assigned by the Board of Directors.

Section 11

The **Guidelines Committee**, in conjunction with staff, is responsible for any changes, additions or corrections, to the Guidelines. The committee will accept any recommended changes to the Guidelines that are submitted no later than November 1. Upon review the committee will submit said proposed changes to the Board of Directors to review at the November Board meeting. After changes are accepted by the Board, the proposed changes will be delivered to the general membership no later than November 30 to allow members to review recommended changes at least thirty (30) days prior to the Annual Meeting the following year.

Section 12

The **Manufacturer Quality Assurance Program Committee** is responsible for working with staff to define applicable motor vehicle safety standards, regulations, quality management system processes, quality controls, service, and best practices that assure that manufacturer members are delivering the safest and highest quality products to both end users and to dealers who install or sell their products.

Section 13

The **Government Relations Committee** is responsible for working with staff to establish legislative priorities for the association, develop a network of legislative and regulatory contacts, and promote the growth of NMEDA’s grassroots advocacy efforts.

Section 14

The **Compliance Review Program Committee** shall work with staff to ensure that high quality, efficient systems are established by the association for the purpose of safety standards verification of all submitted manufacturer products.

Section 15

The **Hall of Fame Committee** is responsible for selecting inductees for the NMEDA Hall of Fame in accordance with the association’s documented Criteria Process.

Section 16

**AD HOC COMMITTEES:**

Ad Hoc Committees are to be appointed by the President as the need arises to carry out a specific task. All ad hoc committees will automatically cease to exist upon completion of their specified task(s) and the presentation of the final report of the committee to the President.

**Resolution:** The Bylaws committee is authorized to correct article and section designations, punctuation, and cross-references and to make such other technical and conforming changes as may be necessary to reflect the intent of the Association in connection with the Bylaws amendments that are adopted by the membership.

**ARTICLE IX – MEETINGS – QUORUM**

There must be a quorum at all meetings in order to conduct business legally. A majority vote in the affirmative is required at all meetings for approval of an action, except as provided for in Article X – Amendments of the Bylaws.
At the Annual Conference – If association business is conducted at the Annual Conference, a quorum shall be a minimum of 50% plus one (1) of the number of eligible voting delegates registered at the conference.

At Committee Meetings – Two-thirds of the committee members must attend to make a quorum.

Section 1 Annual Conference  
At the Annual Conference of the Association, there will be the installation of the newly elected Board of Directors, and transaction of other business as needed.

A notice will be sent to the last recorded address of each member at least thirty days before the meeting. The notice will include time, place and business matters to be considered, if applicable.

Section 2 Special Meetings  
A Special Meeting of the Association may be called by the President or the Board of Directors, or shall be called by the President upon the written request of at least twenty-five members of the Association. A notice will be sent to the last recorded address of each member of the association thirty days before the meeting. The notice will include time, place and business matters to be considered.

ARTICLE X - AMENDMENTS OF THE BYLAWS

Suggested amendments or alterations to the Bylaws may be initiated by the Board of Directors or by a member of the general membership.

Proposed amendments to the NMEDA Bylaws must be submitted in writing to the Bylaws Committee Chairperson for consideration prior to September 15. Proposals of the Bylaws Committee shall be mailed to each member a minimum of thirty days prior to the vote. Ballots will be mailed November 30 and returned with a postmark dated no later than December 31. Adoption of the proposed amendments to the Bylaws will be via US Mail and/or electronic means (other than telephone). There must be a quorum of 25% of the members eligible to vote and require a 75% vote in the affirmative to approve a change to the NMEDA Bylaws.

ARTICLE XI - PRINCIPAL OFFICE

The Association shall keep at the principal office of the Association complete and correct records and books of account, and shall keep minutes of the proceeding of the meetings of the Board of Directors, as well as a list or record containing the names and addresses of all members.

ARTICLE XII - FISCAL YEAR

The Board of Directors subject to applicable law shall fix the fiscal year of the Association.

ARTICLE XIII – INDEMNITY

Section 1 Any person made a party to any action, suit or proceeding, by reason of fact that he/she, his/her testator or in testate representative is or was a director, officer or employee of the Association, or of any Association in which he/she served as such at the request of the Association, shall be indemnified by the Association against the reasonable expenses, including attorney’s fees, actually and necessarily incurred by him/her in connection with the defense of such action, suit or proceeding, or in connection with any appeal therein, except in relation to matters as to which it shall be adjudged in such action, suit or proceeding, or in connection with any appeal therein that such director, officer or employee is liable for negligence or misconduct in the performance of his/her duties.

Section 2 The foregoing right of indemnification shall not be deemed exclusive of any other rights to which any director, officer or employee may be entitled apart from the provisions of this section.
Section 3 The amount of indemnity to which any director, officer or employee may be entitled shall be fixed by the Board, except that in any case where there is no disinterested majority of the Board available, the amount shall be fixed by arbitration pursuant to the then existing rules of the American Arbitration Association.

ARTICLE XIV - PARLIAMENTARY AUTHORITY

The rules contained in the current edition of Robert’s Rules of Order shall govern the Association in all cases to which they are applicable and in which they are consistent with these Bylaws and any special rules of order the Association may adopt and any statutes applicable to this Association.

ARTICLE XV - DISSOLUTION

The Association will be dissolved in accordance with the procedures required by the Florida Not for Profit Corporation Act.

AMENDED: January 2, 2018; July 31, 2018; January 1, 2019; January 1, 2020